

## **Blog II: Suma Subeh on “Knowledge and Experience’**

So today is officially my 15<sup>th</sup> day in the Netherlands, and what can I say after the past amazing week studying at [the Hague Academy for local Governance](#)? Really, there is not enough time in a week to absorb and learn everything on how public services are delivered to the Dutch community and in the communities of the other participants. But at the same time, by looking at the general frame of things and more specifically on the topic of how time and resources are managed by local government, I have already got some inspiration to bring with me.

I have to say that the challenge is now upon ourselves as participants to this programme to work hard and to concentrate specifically for reaching better results in service delivery through public participation. Only with this approach we can provide changes for our future in our respective countries and municipalities.

The Dutch local governance system has got several different levels taking into account the diversity of the community it serves. At the same time one is able to see a one clear vision practiced by all public servants through advanced and well developed approaches of communication management to deliver the best services to the local community through an experienced and capable staff. This is really astonishing and really creates a push for me to work more for development .

Here we go, the first real day of internship at the [municipality of Huizen](#) after a week of training with so much knowledge and experiences. The programme for this week will also be fully packed with new experiences. For me, coming from a developing country, I have high expectations. Yes, I hope that with the knowledge and the courage, I'll be able do something to make the change.

Of course I could use your input to help me along!